

BY REGISTERED MAIL

Attention Mr. K. van Ruler
Legal Counselor
Waldberg & Hirsch Global Collections Ltd
Hoogoorddreef 9
1101 BA Amsterdam Zuid-Ouost
The Netherlands

Sir,

I am in receipt of your letter dated 6 October 2009, in respect of your client International Directories Group Ltd and alleged invoice in the sum of EUR 1,429.

As already advised to your client, it is my belief that their unsolicited email and online form attached thereto inviting me to update my business details for 'free', was deliberately misleading and falls foul of Article 2 of "The Directive 2006/114/EC of the European Parliament and of the Council" dated 12th December 2006 concerning "Misleading and Comparative Advertising", which states:

(b) "misleading advertising" means any advertising which in any way, including its presentation, deceives or is likely to deceive the persons to whom it is addressed or whom it reaches and which, by reason of its deceptive nature, is likely to affect their economic behaviour or which, for those reasons, injures or is likely to injure a competitor;

and also Article 3, paragraph (b) which states:

"In determining whether advertising is misleading, account shall be taken of all its features, and in particular of any information it contains concerning:

(b) the price or the manner in which the price is calculated, and the conditions on which the goods are supplied or the services provided;

In response to your threat to take legal steps against me, any such steps will be rigorously defended by me as necessary in relation to the aforementioned directive concerning "Misleading and Comparative Advertising", and including but not limited to the directives in relation to "Distance Selling and Comparative Advertising" and "Unfair Business-to-Consumer Commercial Practices".

I refer to your paragraph four of your letter dated 6th October, in which you state that your client will continue to provide its services. I have already written to your client stating that I do not require its services and therefore, I refute that any amounts for further so called services are owed by me.

In response to your demand to me to settle the amount allegedly owed of EUR 1,429, be advised that no such payment will be made by me.

Furthermore, as already advised to your client, I am counter-suing your client for the cost of my time involved in dealing with this protracted matter, the sum of which is now GBP £1,698.00. Any further responses that I am obliged to make on this matter, either via email or letter, will incur an additional administrative fee of GBP£800 per letter or email.

Faithfully,

Mrs MA. Cummings
Antecell Business Services